North Central College Health Association Student Grant Final Report Relaxation Station

Submitted by:

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On behalf of Minnesota State University, Mankato
Student Health Services/Health Education
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Program Goal

The goal of this program was to decrease the negative effects of stress impacting student academic success at Minnesota State University, Mankato. A relaxation space including a Human Touch® massage chair, an audiovisual relaxation system, aromatherapy, and relaxation music was created to allow students to relax and lower stress levels.

Program Objectives

Objectives developed to meet the program goal included:

- By April 2013, 500 visits will be made to the Relaxation Station
- Students will classify their level of stress on a 1 to 10 scale before and after the session,
 identifying a lower number post session
- At least 20% of students will be aware of the relaxation services on campus by January
 2013, through marketing strategies

Program Outcomes

- To date, more than 100 scheduled Relaxation Station appointments (note: massage chair and audiovisual relaxation system appointments cannot be simultaneous but can be scheduled consecutively for the same student)
 - o 6 Audiovisual Relaxation System
 - o 99 Massage Chair
 - o 20 Aromatherapy

- A rating scale of 1 (not stressed) to 4 (very stressed) was used on a pre- and post-session evaluation (Appendix A).
 - 86% of the students reported lower post-session stress levels
 - The average pre-session stress level was 2.6
 - The average post-session stress level was 1.5
- 100% of the students who scheduled session indicated they would recommend the service to other students
- Marketing efforts to advertise the Relaxation Station were varied. No data was
 collected to determine how many students were aware of the services offered prior to
 the start of marketing efforts. Friend referral (20%), email (16%), and New Student
 Orientation (9%) were the most common responses when asked how they heard about
 the Relaxation Station.
- It was determined that it was not necessary to purchase a bar code scanner for demographic data collection. Including visitor tech id numbers in an Excel document at the time of appointment will allow campus IT staff to analyze the data and provide demographic information on those student visitors.

Marketing Efforts

Marketing efforts were varied and included:

- o information at New Student Orientation
- New Student Fall Semester e-newsletter
- Dining Hall table tents

- o Student Health Services Facebook page
- Open House for student leaders and staff/faculty who work with individual students
- Flyers for Counseling Center and Student Health Services staff to share with patients

Final Budget

| Human Touch massage Chair: | \$1999.00 |
|--|-----------|
| David Audiovisual Entrainment System: | \$318.00 |
| Wyndmere Ultrasonic Cool Mist Aromatherapy Diffuser & oils | \$67.00 |
| Sanitizing wipes | \$8.00 |
| Marketing: | \$100.00 |
| Total: | \$2492.00 |

Appendix A



WELCOME to the Relaxation Station! Pretty cool that it's free, isn't it? We want to know if the services offered are helpful. Please answer the following questions <u>before your session</u>:

| On a scale from 1 (not | stressed) to 4 (v | ery stressed), how w | ould you rate your str | ess level right now? | | |
|--|-------------------|----------------------|------------------------|----------------------|--|--|
| 1 | 2 | 3 | 4 | | | |
| Is this your first visit? | Yes | No | | | | |
| If yes, how did you hea | ar about The Rela | exation Station? | | | | |
| ~~~~~~ | ~~~~~ | ,~~~~~~ | ~~~~~~ | | | |
| We hope your time at the Relaxation Station was beneficial and would appreciate your <u>feedback now</u> that you've had your <u>session</u> : | | | | | | |
| On a scale from 1(not stressed) to 4 (very stressed), how would you rate your stress level right now? | | | | | | |
| 1 | 2 | 3 | 4 | | | |
| Would you recommend The Relaxation Station to other students? | | | | | | |
| | Yes | No | | | | |
| Which service(s) did yo (Circle all that apply) | ou use during yo | ur visit? | | | | |
| Audio Visual Relaxation | n System | Massage Chair | Aromatherapy | | | |
| Comments: | | | | | | |

