

# Pharmacy Section 2016 Needs Assessment Results

September 20, 2016

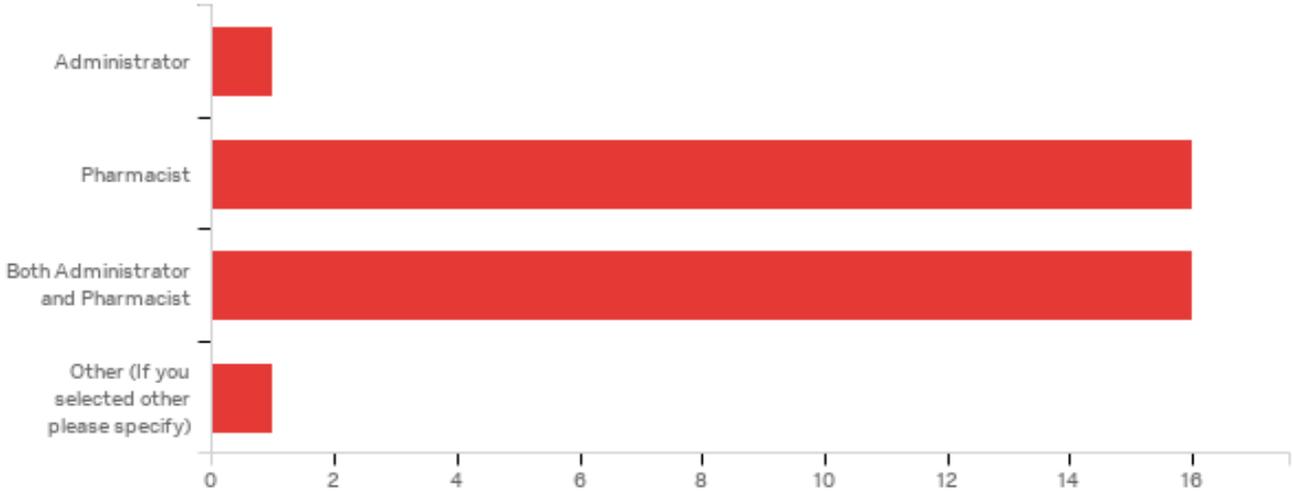
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# ACHA PHARMACY NEEDS ASSESSMENT 2016

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September 20th 2016, 10:12 am EDT

## Q1 - Which best describes your role in your health center?



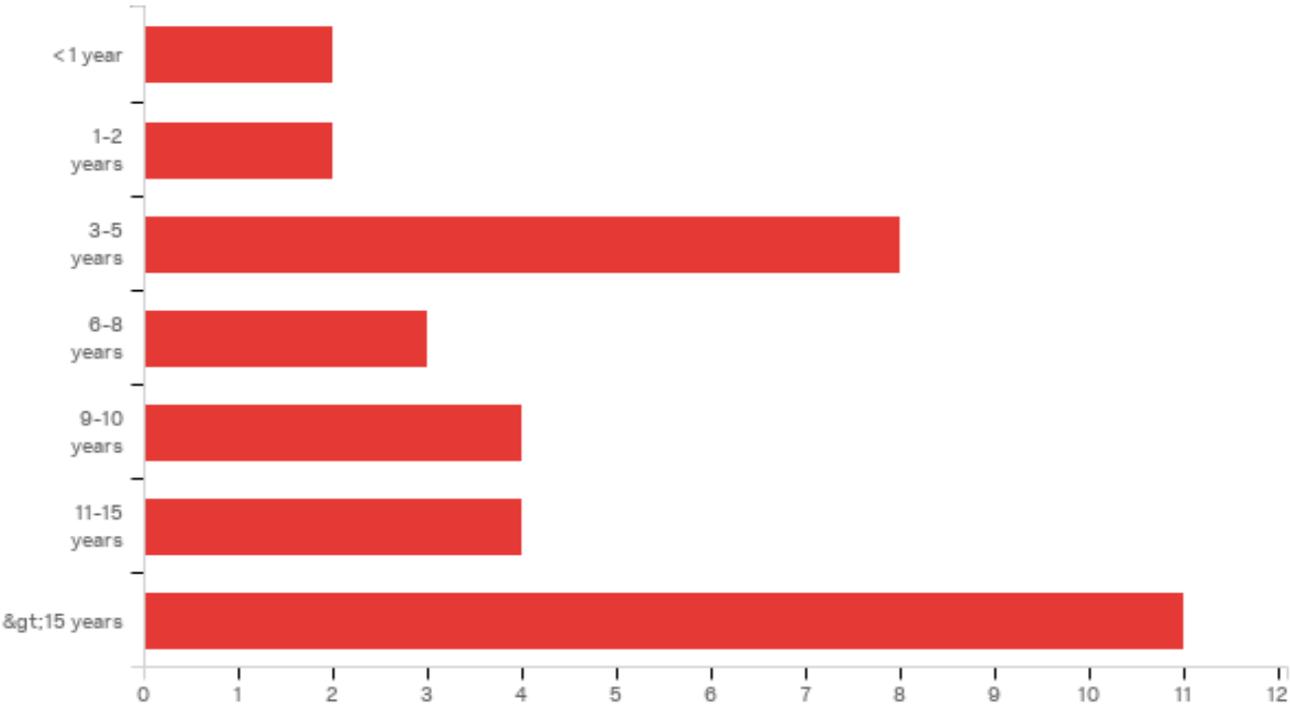
Answer	%	Count
Administrator	2.94%	1
Pharmacist	47.06%	16
Both Administrator and Pharmacist	47.06%	16
Other (If you selected other please specify)	2.94%	1
Total	100%	34

### Other (If you selected other please specify)

Other (If you selected other please specify)

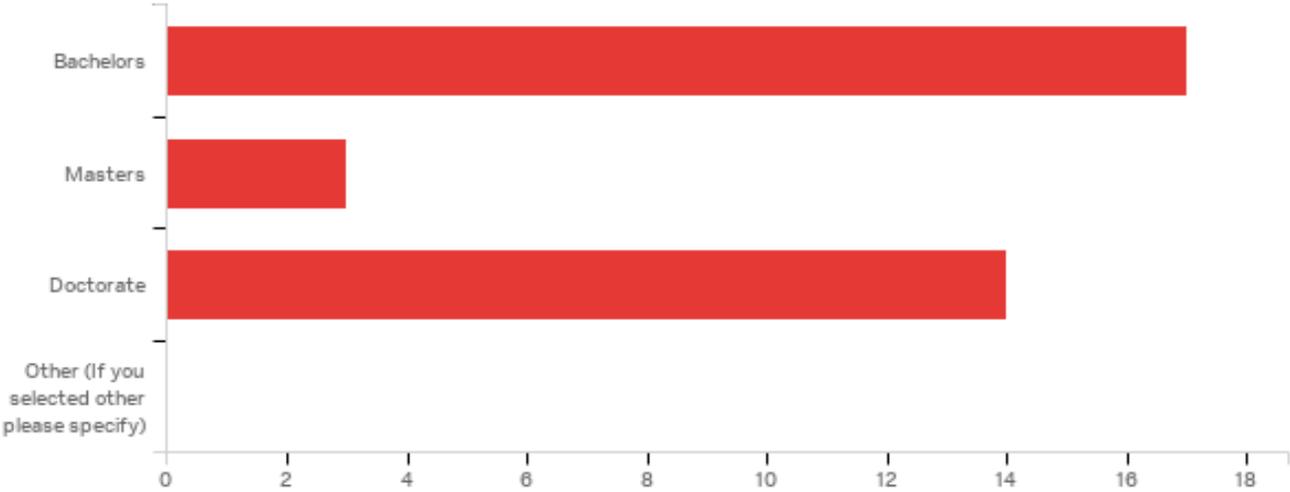
Retired Admin & Pharmacist

**Q2 - How many years have you been professionally involved in college health?**



Answer	%	Count
<1 year	5.88%	2
1-2 years	5.88%	2
3-5 years	23.53%	8
6-8 years	8.82%	3
9-10 years	11.76%	4
11-15 years	11.76%	4
>15 years	32.35%	11
<b>Total</b>	<b>100%</b>	<b>34</b>

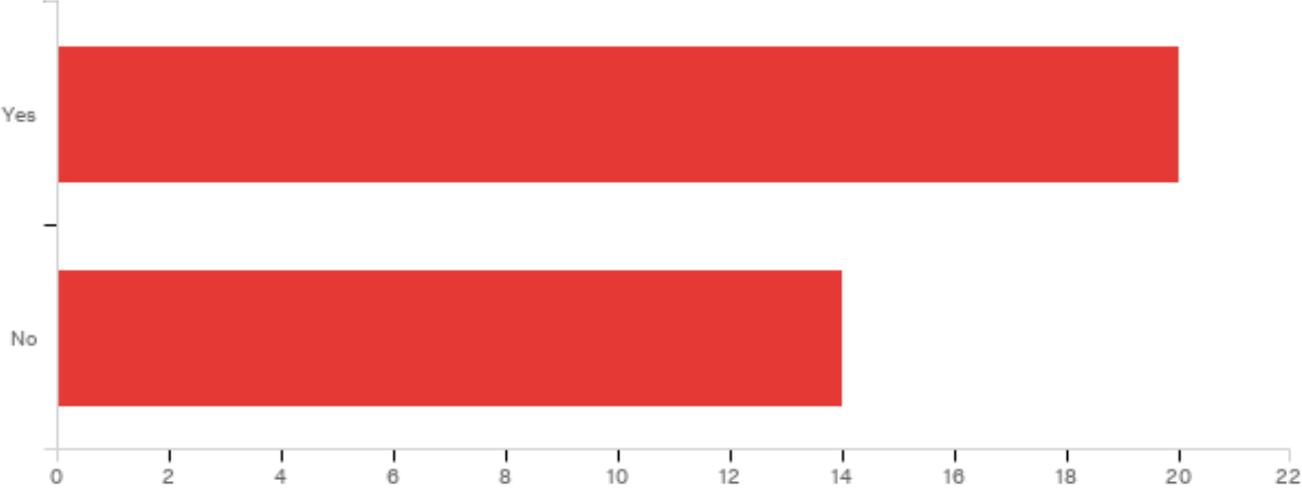
**Q3 - Please select the highest professional degree you have completed.**



Answer	%	Count
Bachelors	50.00%	17
Masters	8.82%	3
Doctorate	41.18%	14
Other (If you selected other please specify)	0.00%	0
Total	100%	34

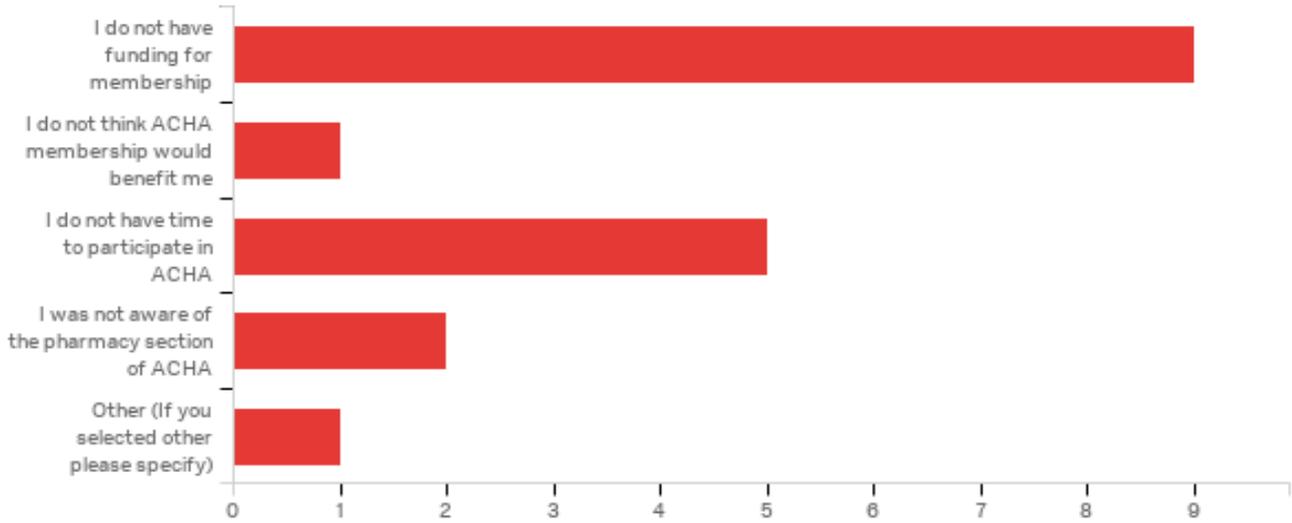
Other (If you selected other please specify)

Q4 - Are you a member of ACHA?



Answer	%	Count
Yes	58.82%	20
No	41.18%	14
Total	100%	34

**Q5 - If you are not an ACHA member, please specify (check all that apply).**



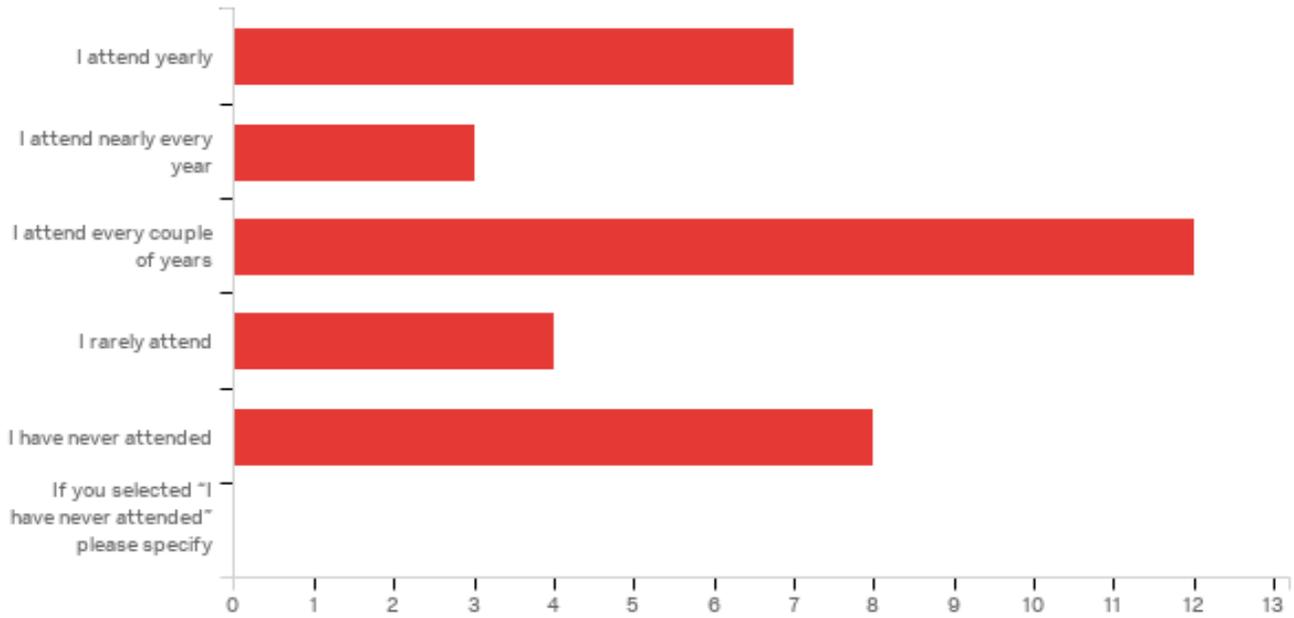
Answer	%	Count
I do not have funding for membership	60.00%	9
I do not think ACHA membership would benefit me	6.67%	1
I do not have time to participate in ACHA	33.33%	5
I was not aware of the pharmacy section of ACHA	13.33%	2
Other (If you selected other please specify)	6.67%	1
Total	100%	15

**Other (If you selected other please specify)**

Other (If you selected other please specify)

I just haven't gone online to join yet!

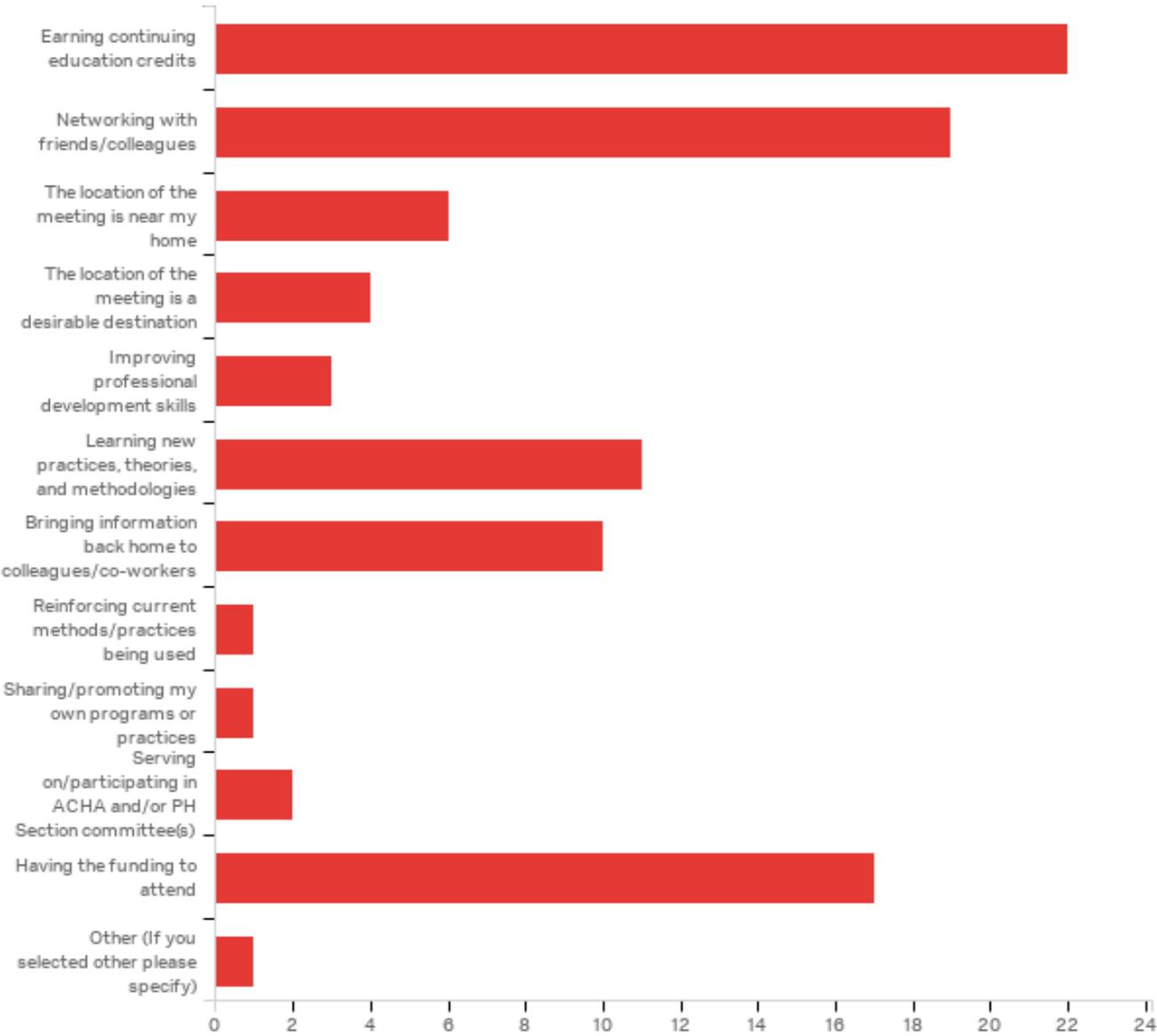
## Q6 - Which best describes your frequency of attendance at the ACHA Annual Meeting?



Answer	%	Count
I attend yearly	20.59%	7
I attend nearly every year	8.82%	3
I attend every couple of years	35.29%	12
I rarely attend	11.76%	4
I have never attended	23.53%	8
If you selected "I have never attended" please specify	0.00%	0
Total	100%	34

If you selected "I have never attended" please specify

**Q7 - Select the three factors that do or would most influence your decision to attend the ACHA Annual Meeting**



Answer	%	Count
Earning continuing education credits	64.71%	22
Networking with friends/colleagues	55.88%	19
The location of the meeting is near my home	17.65%	6
The location of the meeting is a desirable destination	11.76%	4
Improving professional development skills	8.82%	3
Learning new practices, theories, and methodologies	32.35%	11

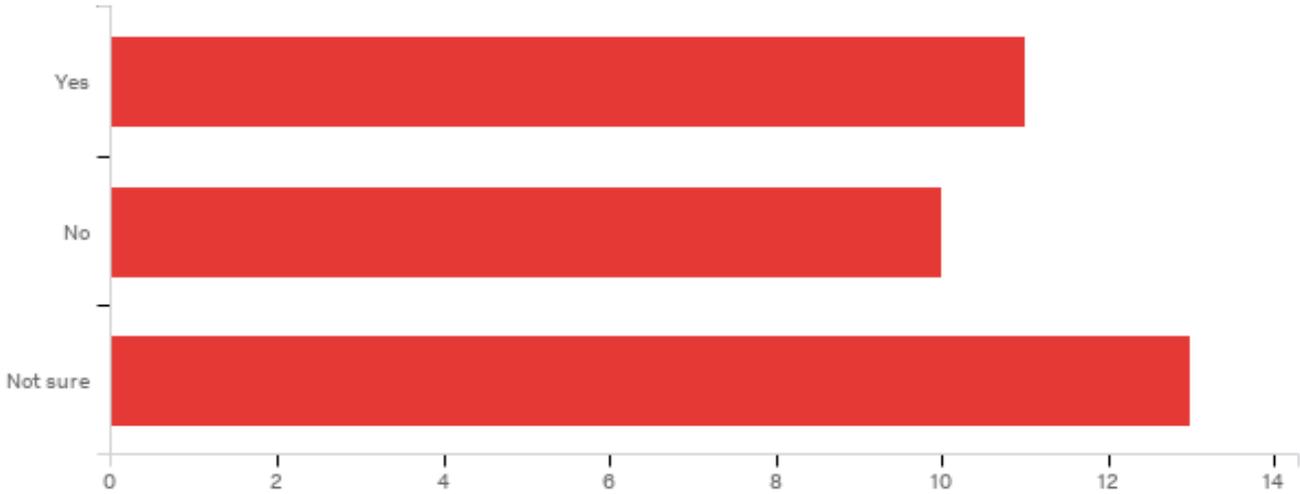
Bringing information back home to colleagues/co-workers	29.41%	10
Reinforcing current methods/practices being used	2.94%	1
Sharing/promoting my own programs or practices	2.94%	1
Serving on/participating in ACHA and/or PH Section committee(s)	5.88%	2
Having the funding to attend	50.00%	17
Other (If you selected other please specify)	2.94%	1
Total	100%	34

Other (If you selected other please specify)

Other (If you selected other please specify)

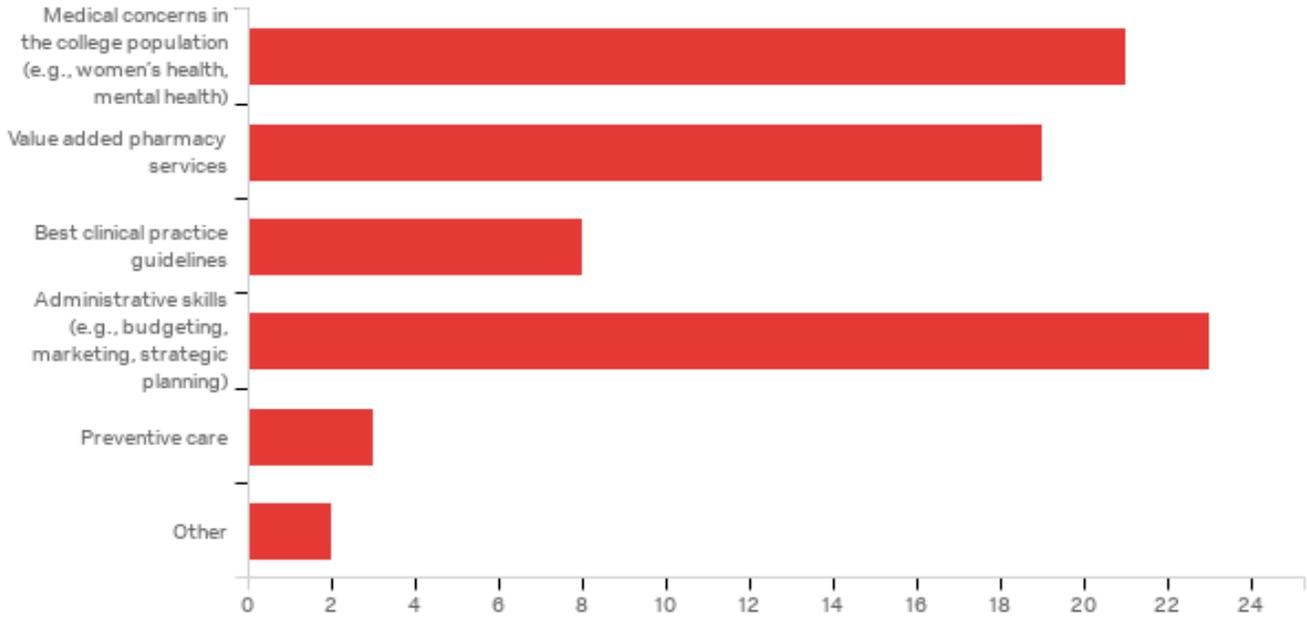
coverage for work

**Q8 - Do you plan to attend the ACHA 2017 Annual Meeting in Austin (May 30-June 3)?**



Answer	%	Count
Yes	32.35%	11
No	29.41%	10
Not sure	38.24%	13
Total	100%	34

## Q9 - Topics of interest from the most recent Pharmacy Section Needs Assessment Survey



Answer	%	Count
Medical concerns in the college population (e.g., women's health, mental health)	72.41%	21
Value added pharmacy services	65.52%	19
Best clinical practice guidelines	27.59%	8
Administrative skills (e.g., budgeting, marketing, strategic planning)	79.31%	23
Preventive care	10.34%	3
Other	6.90%	2
Total	100%	29

### Medical concerns in the college population (e.g., women's health, mental he...

Medical concerns in the college population (e.g., women's health, mental he...
Nutrition, exercise, and prevention in Mental Health
mental health
Transgender healthcare
mental health
Mental Health

MENTAL HEALTH
Any current issues such as new drugs of abuse, etc
Women's Health and Travel Medicine
mental health
mental health
mental health
prescription drug abuse
Mental Hlth is huge right now

## Value added pharmacy services

Value added pharmacy services
How can we improve our bottom line!
finding ways to maximize profit in the pharmacy
HOW TO MAKE OURSELVES INDESPENSIBLE
billing for immunizations
billing
Always looking for more ways to stay financially viable
Approaching dispensing services as a loss leader rather than the primary pharmacy service - what other roles might the pharmacist serve in college health?
third party billing
birth control dispensing
How to stay afloat with poor insurance reimbursement rates

## Best clinical practice guidelines

Best clinical practice guidelines
Pharmacy protocols
The Pharmacist & Patient-Centered Diabetes Care

## Administrative skills (e.g., budgeting, marketing, strategic planning)

Administrative skills (e.g., budgeting, marketing, strategic planning)
managing employees particularly student workers
strategic planning
strategic planning
Budgeting
budgeting
New regulations, dealing with PBM's, HR issues such as employee theft, evaluations
Maximizing third party reimbursements
Marketing
use of technology
insurance contracting
budgeting, marketing, contract review
AWP, MAC, ACA, PSAO, PBM - the alphabet soup of pharmacy reimbursement
marketing and planning
Marketing our pharmacy and otc section

## Preventive care

Preventive care
contraception

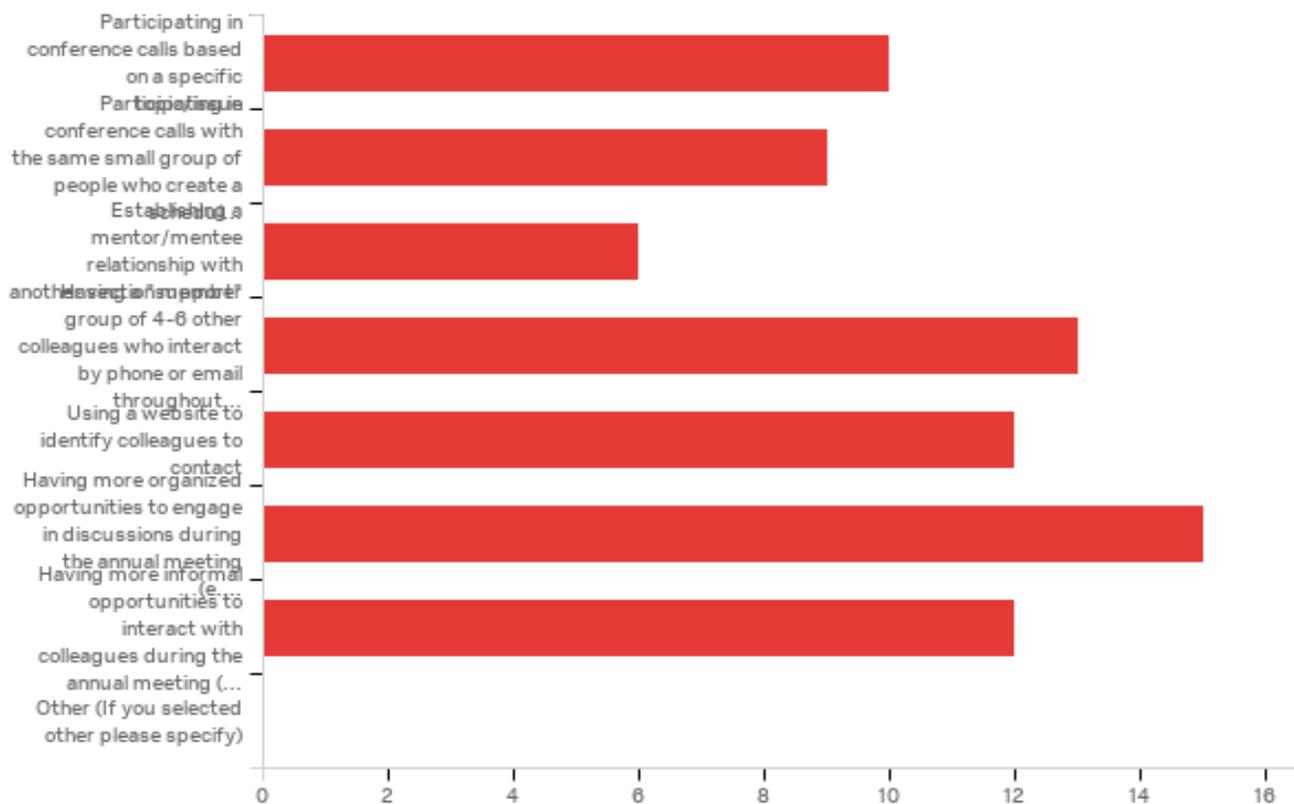
## Other

Other
Travel Medicine
All-day pre conference: Immunizing Pharmacist Certification

**Q10 - What is the one thing that the Program Planning Committee could do to improve the ACHA Annual Meeting?**

Have more pharmacy "get togethers" at the mtg. to network, brainstorm, educate one another.
Plan more networking time for pharmacists to share ideas and helpful solutions to pharmacy problems.
I have enjoyed every program in the past and have total faith that our planners will find challenging and interesting topics for us!
nothing come to mind
n/a I have never attended
I think the entire conference is too long.
Nothing. It's always great!
I always thought you did a great job!
The meeting that I attended in Florida was very nice. I wish that more pharmacists would have attended. It's difficult to procure funding when RPh participation is low. My clinic did not have the funding for a pharmacist this last year.
Have program materials available prior to the workshops and general sessions to minimize chaos of passing out handout. Attendees should be able to access these materials via the ACHA app or even the website.
I've been extremely pleased with the Pharmacy Section and the networking has been very valuable. I know we often share and collate information via the List-Serve (I am more successful sometimes than at other times, mostly due to the crisis of the day/week/month etc.), but I LOVE that data. I wonder if there is any way to collect / pre-collect our info/stats/service/s or have a pre-designated location where we could post/share and network even more.
I have not attended for several years but I don't feel that there are concerns.
Programs have been great, keep up the good work.
Reach out to other institutions to help identify concerns that are effecting health service pharmacies. Whether it be reimbursements or other issues. Once the list of concerns are identified really concentrate on those to help come up with discussions about topics that effect all of us.
It is a great program. I can rarely travel that week.
Nothing!
nothing comes to mind
I love the casual meeting with the pharmacists to get to know one another and share ideas.

## Q11 - Which ways of networking with pharmacy colleagues would most interest you?



Answer	%	Count
Participating in conference calls based on a specific topic/issue	33.33%	10
Participating in conference calls with the same small group of people who create a schedule of pertinent issues/topics for the calls throughout the year	30.00%	9
Establishing a mentor/mentee relationship with another section member	20.00%	6
Having a "support" group of 4-6 other colleagues who interact by phone or email throughout the year	43.33%	13
Using a website to identify colleagues to contact	40.00%	12
Having more organized opportunities to engage in discussions during the annual meeting (e.g., focus/discussion groups, socials)	50.00%	15
Having more informal opportunities to interact with colleagues during the annual meeting (e.g., established meeting place for group meals, etc)	40.00%	12
Other (If you selected other please specify)	0.00%	0
Total	100%	30

Other (If you selected other please specify)

## Q12 - What are some new or "hot" health topics, situations, or trends on your campus?

1st case of Zika Virus. Prevention of spread to others through sexual contact and mosquito bite.
Growing trend of marijuana use and openness of use from students.
Transgender care
funding and reimbursement, naloxone
menB
administering birth control by Pharmacists Zika
The increase for mental health services and counseling services.
pharmacy audits, PBM contracting and compliance, medical billing for pharmacist provided visits. pharmacy software options.
Rising cost of medications with few alternatives eg. EpiPen
- California State Board of Pharmacy protocols - new RPh provided self-administered hormonal contraception. Possible group orientation meetings for contraception seekers who would be offered OC's after the meeting. - Naloxone / opioid abuse - Directly observed medication treatment for latent TB
travel health
working with other depts. (athletics, campus police) to increase programming and/or revenue
STD
Smoking cessation programs similar to presentation in Orlando. We will be a smoke free campus early 2017.
Naloxone intranasal training and medication for student populations funded thru Health promotion.
Alarming trend on campuses across the country: privatizing pharmacy services. Examine the ways in which that is a disservice to our students as well as the prescribers.
Naloxone stocking
provider status for pharmacists
Mental Hlth, How to communicate with students that prefer to be on their cell phones

**Q13 - What is the one thing that the Pharmacy Section leadership can do for you in the upcoming year?**

Continue to contact via email listserv. Love the networking and support!
Stay awesome!
Keep in close communication
Keep everyone informed of trends in college health.
Create list-servs or groups that meet regularly to collaborate over issues that pertain to them. We are all "independent" pharmacies, but we should have a collective voice as we have collective issues. I'd like to see groups of all the pharmacies on ProPharm where we can send out ideas to only the subset that has opted in concerning technical issues that we need addressed. Or for everyone on MMCAP so they can discuss common issues, etc.
Communicate..... in any fashion
Innovative ways to show the viability of the pharmacy being on campus with so much outsourcing taking place.
Ways to stay afloat in the highly competitive market....insurance tips...marketing tips
Be Happy
Have fun--thanks
focus on health care pharmacy challenges
Programs and different universities which utilize the pharmacists in travel clinics
Just continue the great work. We have had great topics and discussions in the past!
establish a benchmarking opportunity

**Q14 - Other comments:**

Other comments:
Thanks team!