Communicating Information About 2019 Novel Coronavirus (2019-nCoV) to the Campus Community

A Customizable Template for Campus Communications Regarding 2019-nCoV

ACHA recommends that institutions provide information to the campus community on: the status of the disease on campus, including if no cases have occurred; travel advice; self-care; personal preparedness planning; proper hand washing techniques and cough etiquette; federal, state, and local public health resources; and how/when to access services in case of illness.

The following information has been adapted from the University of Michigan University Health Services website. Campuses should adapt as necessary based on their resources and if cases have occurred on campuses.

What is novel coronavirus (2019-nCoV)?

2019-nCoV is a newly identified coronavirus that is causing an outbreak of pneumonia illness. It was first identified in December 2019 in the city of Wuhan, Hubei Province, China.

Since then, the virus has been identified in multiple other countries, including cases in the U.S.

According to the Centers for Disease Control and Prevention (CDC), human coronaviruses are common throughout the world and usually cause mild to moderate illness in people. This new virus is a public health concern because:

- It is newly identified, so much is still unknown about it.
- Two other human coronaviruses, MERS-CoV and SARS-CoV, have caused severe illness.

What is the risk?

The CDC considers this new virus a public health concern based on current information. However, the immediate health risk to the general US public is considered low at this time. The CDC and the World Health Organization are closely monitoring the situation and providing ongoing guidance.

Symptoms and transmission:

Symptoms may be flu-like, ranging from mild to serious, and include:

- Fever
- Cough
- Difficulty breathing.

Person-to-person spread is occurring, although it’s unclear exactly how it is transmitted and how easily the virus spreads between people.
If you travel to/through Wuhan or other parts of China:

The CDC recommends avoiding non-essential travel to Wuhan, China. Chinese officials have closed transport within and out of Wuhan, including buses, subways, trains, and the airport. If you must travel:

- Avoid contact with sick people.
- Avoid animals (alive or dead), animal markets, and products that come from animals (such as uncooked meat).
- Wash hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer if soap and water are not available.
- Older adults and travelers with underlying health issues may be at risk for more severe disease and should discuss travel to Wuhan with their health care provider.

[Insert whether the campus has implemented travel restrictions and provide instructions for students who plan to study or travel abroad with university-sponsored programs; for example, instruct them to contact their program coordinator for updates and guidance.]

Treatment:

People infected with 2019-nCoV should receive supportive care to help relieve symptoms. Currently, there is no specific antiviral treatment recommended for 2019-nCoV infection. (source: CDC)

Prevention:

There is no vaccine to prevent this virus, and the CDC advises that the best way to prevent infection is to avoid being exposed to this virus.

Currently, 2019-nCoV has not been found to be spreading in the U.S., so there are no additional precautions recommended for the general public to take.

Here are everyday actions to help prevent the spread of respiratory viruses:

- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces.
Recommendations for people with respiratory symptoms:
If you have symptoms of fever, cough, and/or difficulty breathing and in the last 14 days you:

- Traveled to Wuhan, or
- Visited an affected region in China, or
- Had close contact with someone who had traveled to an affected region in China and had respiratory symptoms.

You should:

- Seek medical care right away. Before you go to a doctor’s office or emergency room, call ahead and tell them about your recent travel and your symptoms.
- [Insert specific instructions for students and others who can access campus health services. For example: students and other UHS patients may call UHS at XXX-XXX-XXXX, day or night.]
- [Insert instructions for those who are not patients of the campus health service. For example: others may contact their health care provider or call the [local or state] Health Department at XXX-XXX-XXXX.]
- Avoid contact with others.
- Do not travel while sick. Please do not get on public transportation or just arrive at the campus health service. Call instead ([insert campus health service phone number]).
- [Adapt the following to align with available services on your own campus: UHS offers advice by phone day or night, to help save students (and other UHS patients) a trip to UHS or the emergency department.]
- Cover your mouth and nose with a tissue or your sleeve (not your hands) when coughing or sneezing.
- Wash hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer if soap and water are not available

What is the campus health service doing about 2019-nCoV?
[Insert information on campus response]